



How IT was meant to be.™

Flat Rate, Full Service, Low Cost.

At Wireguided, our approach is a simple flat rate plan. One price for all your support needs. Have a problem, just give us a ring. General questions, no extra charge. One price, complete support. Free your business from IT uncertainty.

Some IT companies will charge your business a high hourly fee, plus travel time. Others offer all inclusive plans that don't include everything. Then there are the ones that you always end up paying more for "extra" services. Have you scratched your head and wondered what you are paying for? Why it just cost you \$100 for 20 minutes of work? Has your business put off fixing minor problems, trying to save money, only to have the same problem cause major downtime? If you wish your business had a more flexible IT solution, Wireguided is the company you have been looking for.



Key Package Benefits: Let Wireguided be your IT Department

Support

Unlimited Phone Support (10x5)
Unlimited Remote Support (10x5)
20 Hours On-Site Support per Month (10x5)
Emergency After Hours Support
Application Support
PC, Server, & Network Support

Maintenance & Monitoring

Patch Management
Server Availability Monitoring
Server Log Reviews
Disk Space Usage Monitoring
Backup Monitoring and Administration

Security

Antivirus Software Management
Spyware, Virus, and Adware Removal
Incident Response
Disaster Recovery Planning
Firewall Configuration
Emailed Security Alerts
Security Planning and Administration

Administration & Management

User Account Administration
File Sharing Permission Administration
Asset Management

Project Management
IT Cost Analysis & Budget Planning
License Management
Desktop Optimization & Management
Printer Management
Inventory Management
Vendor Liason

Network

LAN and WAN Management
Remote Access & VPN Management
Wireless Network Configuration
DNS Management
Internet Service Provider Management

Email & Messaging

Mail Server Administration
Antispam Configuration
Client Support (Outlook, Thunderbird, etc.)
Corporate Instant Messaging Management
Mobile Employee Email Configuration

Other Benefits

TechTips Newsletter
Wireguided Recommends IT Bulletins
Partner Pricing on Hardware & Software
Never having to worry about IT again

" I can say without exaggeration that Wireguided provides the most excellent service I have ever experienced at very reasonable prices. "

Esther Griswold
Director, EDS/WJST
Library

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Start Saving Today on your IT Support Costs

Nobody likes to spend money on IT. So why spend more than you have to? Wireguided offers expert support for much lower costs than our competitors. Why the difference in price? For one, Wireguided is a privately held debt free company. We manage our growth to keep overhead low and our clients happy.

Secondly, we use our large corporation IT knowledge to build efficiencies into our service methods for your small and medium size business. In other words, we keep your systems running smoothly by addressing issues ahead of time while working with you to ensure IT is integrated into your business plan.

Look at the below monthly comparisons to see how Wireguided, LLC can lower your IT support costs.

Scenario 1	Scenario 2	Scenario 3
10 PCs 1 Server	100 PCs 3 Servers	500 PCs 10 Servers
Competitor \$1,389.00	Competitor \$6,797.00	Competitor \$29,890.00
Wireguided \$540.00	Wireguided \$3,510.00	Wireguided \$16,200.00
Savings 57%	Savings 43%	Savings 40%

About Wireguided: Meet Your New IT Department

Wireguided, LLC has been providing expert information technology services to our clients since 2001. Our mission is to assist small to medium size companies with managing their IT infrastructures so they can focus on growing their business.

Our clients range from small two person companies to establishments with over 500 users. No matter what size our clients are, they always receive the same level of commitment and thoroughness when it comes to their IT service.

Wireguided brings that personal touch that so many other technology companies lack. We understand that navigating IT can be a daunting task so we are always available to answer any question over the phone or in person. Support calls go directly to our support engineers and not some distant call center.

We realize you have plenty of options to choose from when selecting your IT support company. That's why Wireguided goes that extra mile for all our clients. Contact Wireguided today to start utilizing your computers for what they were designed to do, help your business grow. We look forward to working with you.

Contact us by phone at 781.679.0660
or by Email at info@wireguided.com



Client Benefits

Visit our website for even more helpful links

Sign up for our FREE TechTips Newsletter. Educate your Employees

Receive your FREE quote and Infrastructure Review. Contact Us Today.

“Wireguided has been great for us. We had wanted to switch computer companies for a while now. I only wish we had done it sooner!”

Bruce Delle Chiaie

General Manager,
Watertown Engineering